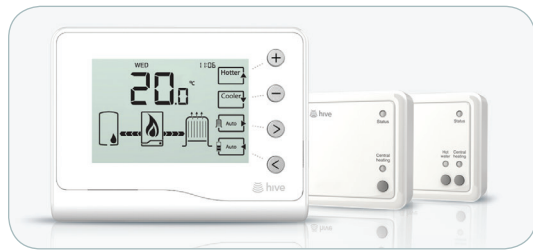# Hive Active Heating™
Thermostat User Guide

By **British Gas**

Say hello to Hive Active Heating™

Welcome to the clever way to control your home's heating and hot water. Designed for busy lives, Hive Active Heating™ is simple to use. This means you can save energy and money ensuring you're not using heat and hot water when you're not in.

These instructions cover use of your thermostat. Don't forget you can also control your heating remotely online or through the mobile app.
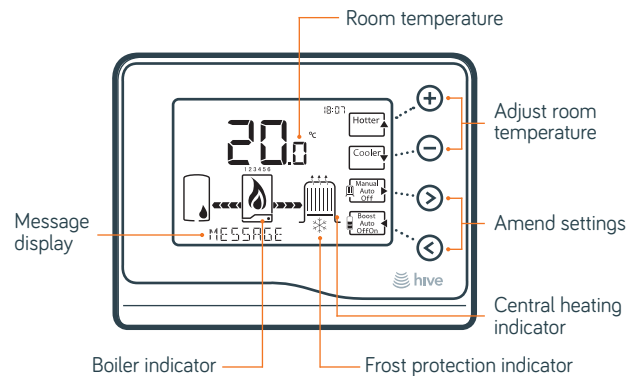
For more information visit hivehome.com

Heating

Your thermostat is one way to control your heating and lets you see what's going on at a glance.

What do the different modes and symbols mean?

Room temperature

Adjust room temperature

Amend settings

Central heating indicator

Message display

Frost protection indicator

Boiler indicator
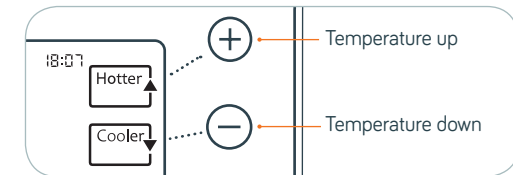
The heating modes you can choose from are:

Manual — Set room temperature and change it at any time. This gives you complete control of your heating.

Auto — Room temperature is set automatically – based on the schedule you set. This saves you money by heating your home only when it's needed.

Off — Your heating is off but frost protection will be active (see the section on frost protection for more information).

How to change heating mode - Press ⊘ to cycle through the heating modes.

How do I adjust my current temperature?

To activate the main display press any of the buttons. From here you can adjust your current temperature by pressing the ⊕ or ⊖ buttons. You can adjust your home's temperature whenever your thermostat is in MANUAL or AUTO modes.

Once happy with your setting leave the thermostat for a few seconds. Your new temperature will be set until you reach the next event in your schedule.

Temperature up

Temperature down

How does frost protection work?

Hive's frost protection activates automatically to help avoid causing damage to your home when you are away. When the temperature in your home drops very low, frost protection will increase your home temperature up to 7°C.

How to activate frost protection - When you go away for a few days just turn your heating off by pressing ⊘ until you reach OFF.

How do I set up or change my heating schedule?

Your thermostat can automatically change the temperature in your home according to a schedule you set. To adjust your heating schedule, activate the main display by pressing any button and then simply press ⊙ for two seconds. The display will change and show EDIT AUTO - now you can update it.

How to edit your heating schedule

1 Press ⊙ to select AUTO and decide whether you want to schedule each day individually ("7 day" mode) or for the weekdays and weekends ("5 day / 2 day" mode) using and buttons.

Note: Many people use energy differently at weekends. The 5 day/2 day mode allows you to set an appropriate schedule based on your weekend energy needs, e.g you may be at home all day so may need heating for longer.

2 Press ⊙ to select DAY and choose the day to edit (e.g. Mon or Mon-Fri) using the ⊕ and ⊖ buttons.

3 Each time your schedule changes is known as an 'event'. Press ⊙ to select EVENT and choose the one you want to edit for this day (e.g. event 1) using the ⊕ and ⊖ buttons.

4 Press ⊙ to select TIME and set the time at which you want your heating temperature to change (e.g. 07:00) using the ⊕ and ⊖ buttons.

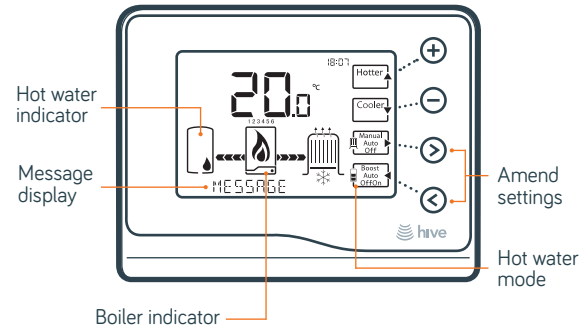5 Press ⊙ to select HEAT and set the heating temperature you want your room to be (e.g. 18.0°C or OFF) using the ⊕ and ⊖ buttons.

That's it. Once you have set all your events, just leave your thermostat for about 15 seconds and it will save your settings and return to the main display.

Hot water

If you've got a boiler with a hot water tank, you can control your hot water using Hive Active Heating™.

What do the different symbols and modes mean?

Hot water indicator
Message display
Boiler indicator
Amend settings
Hot water mode

The hot water modes you can choose from are:

Boost Switches your hot water on for one hour, before returning to its previous mode. Use it when you need a little extra hot water.

Auto Your hot water switches on and off automatically – based on the schedule you set. Schedules are a great way of having your heating on only when you need it.

Off Your hot water is off.

On Your hot water is on continuously.

How to change hot water mode - Press ⊙ to cycle through the hot water modes.

How do I set up or change my hot water schedule?

To adjust your schedule, activate the main display by pressing any button and then simply press ⊙ for two seconds. The display will change to show EDIT AUTO - now you can update it.

How to edit your hot water schedule

1 Press ⊙ to select AUTO and decide whether you want to schedule each day individually ("7 day" mode) or for the weekdays and weekends ("5 day / 2 day" mode) using ⊕ and ⊖ buttons.

Note: you use energy differently at weekends. The 5 day/2 day mode allows you to set an appropriate schedule based on your weekend energy needs, e.g you may be at home all day and need more hot water.

2 Press ⊙ to select DAY and pick a day to edit (e.g. Mon or Mon-Fri) using the ⊕ and ⊖ buttons.

3 Each time your schedule changes is known as an 'event'. Press ⊙ to select EVENT and choose the event to edit for this day (e.g. event 1) using the ⊕ and ⊖ buttons.

4 Press ⊙ to select TIME and set the time at which you want your hot water to come on (e.g. 07:00) using the ⊕ and ⊖ buttons.

5 Press ⊙ to select WATER and set hot water to ON or OFF using the ⊕ and ⊖ buttons.

6 Press ⊙ to repeat for the next event. Repeat steps 1-4 and then ensure WATER OFF is displayed to make sure your hot water isn't left on for longer than you need.

Once you've set the hot water for all the required days, EXIT will be displayed. Press ⊙ to save your schedule.